



This is a selection of installation references collated since 2009. All our installations are carried out by our own team of professionally trained engineers. We undertake bespoke installation projects of any size, from standard classrooms and boardrooms to lecture theatres and fully integrated systems. This selection is constantly updated with our latest installation references.

Installation

Universities & Colleges



"I just wanted to pass on my thanks to all the Roche team involved in our latest installation to standardise all teaching spaces at Salford University. It has been a pleasure to work along side your dedicated team from sales through to installation. As the project has developed, Peter and Siobhan have been attentive to adapt to my ever-changing needs. I'm grateful they have been unphased by my fluid demands which have in turn made me feel confident to deliver new audio visual facilities at the University. Special thanks to Craig Pickard who has contributed so much to ensure the project came in well ahead of any deadlines, he has always kept a professional and positive outlook going beyond what I expect of service. He is a valuable asset to any project and has shown confidence to execute whatever a project requires, to precise detail! I've been impressed by the genuine friendly manner by all staff, but would like to thank all the Roche engineers including: Glenn, Ross, Eric, Nathan, Micheal, Karl, Tom, Anthony and Graham. They have worked hard and it's been noticed all individually played a role in the projects success. Their depth of experience has been evident in providing attractive installs, secure and well engineered, in unusual structural architect. We are set to commission our final room on Monday (Maxwell Hall), with Eric and Martin providing an input to its design and installation. I am particularly impressed with the progress of work in such a difficult space and how the system has turned out. It's the biggest space to provide intuitive technology at the university and feel it will only benefit all users. Many thanks to them and the rest of the team for delivering this. Roche come highly recommended and it has been a great partnership. I would not hesitate in using your services again, knowing I'm in safe hands. Please pass on my regards, for the first of hopefully many more projects under my management."

"I would like to once again thank Roche AV for the recent completion of the latest installation work at Salford University. The technicians have worked extremely hard this week. It's been a challenge to hit the deadlines, which we did. I underestimated the size of schedule needed for this project but the team pushed themselves to finish on time. I feel very confident with Roche who continue to meet Salford Universities AV needs. Thanks once again in delivering this project within a short timescale also being available at such short notice. Many thanks to Siobhan & the onsite team together with all those at Roche."

"Just to say many thanks once again for all your help on our recent Demonstrator Project and mark the completion of the most advanced classroom projects, to date, at Salford University. Roche have gone the extra mile, delivering installations to extreme deadlines and accommodate overnight work during a hectic semester schedule. Again the usual great performance by Martin, Craig and all the installers. We are left with three examples of fine teaching spaces, providing a range of cutting edge audio visual teaching technology and integrated controls. I hope assessment of these Demonstrator Rooms will inform the design for future AV upgrades throughout our 200+ central timetabled teaching spaces, also we continue to have good relations with Roche. Thanks to Siobhan, Peter & the rest of the team who have all worked very hard to deliver, as always."

Many thanks to Lee Cross and Michael Coyle working on the Clifford Whitworth PA installation together with Martin, Craig and Peter for the specification and tender. As always a professional installation with attention to detail without disturbing the furnishing (beyond the tidiness I expected). Lee and Michael have worked very hard and continued the usual Roche great standard. In parts I've been amazed how they have navigated routes to pass cable through an old building unnoticed, putting the customers needs first rather than effort required to install it. Thank them please. While I have only looked after this as an installation for the library staff who are the customers, I will feed back their comments. They have already told me Roche have discreetly got on with the work without disturbing the library environment, which good to hear. Thanks once again to Roche and the team behind, it's appreciated!

Andre Davies - Audio Visual Manager, University of Salford

"I would like to inform you that we've been very happy & satisfied with the quality & the speed of service provided by your company. Today Craig & Anthony have installed the two smartboards, and they have been extremely helpful & fast in their delivery. It has been a pleasure to do business with your company and we are looking forward to working with you in the near future."

Dr. Tuba Kocaturk - Programme Director MSc Digital Architectural Design, University of Salford

"Thank you for your assistance in providing installers at such short notice for our small project in Myers Building Meeting Room. They were quick, efficient and courteous – Thanks again"

Noel Lusby - Electrical Design Engineer, University of Salford

"I would like to thank the engineers who installed three data projectors within our department over the last two days. They worked quietly and efficiently causing no disruption to classes and finished the job in time without any problems"

Paul Murphy- School of Computing, Science & Engineering, University of Salford



"Roche Audio Visual had been contracted to provide a custom designed AV solution for the Clinical Skills Facility at the University of Manchester, School of Dentistry. The project installation valued at £73,000 started in December 2007 with final commissioning being completed in early January 2008. The bulk of the installation work was finished within a one week period in and amongst our working timetable. The installation of this state of the art system has provided our teaching staff with enormous opportunity to enhance the learning and teaching experience for our Student Dentists. We found staff and engineers at Roche to be excellent and their service and support has been exemplary. We would have no hesitation in recommending Roche Audio Visual for similar Dental projects or indeed any Audio Visual project requiring high standards of equipment specification, installation and support."

Nick Grey - School of Dentistry, University of Manchester

"I am emailing on behalf of the School of Environment and Development at the University of Manchester to confirm that our audio visual equipment order was delivered and installed. The engineers Glen and Michael were both courteous and helpful."

Barbara Stanley - Senior Programmes Administrator, University of Manchester

"Just to let you know i'm really pleased with the data projectors that your firm fitted earlier this week. The engineers were professional, they got on with the work straight away, cleaned up when finished and have done a nice, neat job."

Lynn Walker - Teaching Support, University of Manchester

Thomas Portlock have been asked to send you a reference for Jim and Ant, who installed 2 projectors in the School of Mathematics at the University of Manchester today. They arrived very punctually, and have been pleasant and helpful throughout the process. Jim even arranged for a replacement screen to be delivered, despite the error being on my part for misunderstanding the correct item required. I would be more than happy to recommend your service and all staff to any other party.

Sebastian Rees - School of Mathematics, University of Manchester



"Over the last few years I have worked closely with Roche as the AV portfolio of Cranfield University has grown. I have found my main contact, Simon Hutchinson, a pleasure to deal with. He has been both professional and helpful and has on occasions gone that extra mile to make sure we have been looked after. During this time many varied installations have taken place and again the installation teams have always performed their work to a very high standard and in a professional manner. I would have no hesitation in recommending Simon as an individual or Roche as a company to anyone."

Charles McManus - IT Services, Cranfield University

"I wanted to give you some feedback on the works carried about by Glenn and Thomas. The work was completed in a timely manner and to a high standard. They both went above and beyond to help me with other AV issues in that room, They have and also managed to program the MLC unit to work the way we needed and all of this was done with a friendly attitude and a smile which is great."

Richard Knight - IT Services, Cranfield University



"I am writing to you to thank you and your team for your work on our recent audio visual installations in Canalside East, particularly the performance of engineers Ryan and Craig. They were professional, prompt, polite, helpful and all of their work was carried out to a high standard. They were attentive to our needs and addressed any concerns we had immediately. I would definitely recommend you and your team to anyone. Thank you once again and I look forward to dealing with you again."

"We recently awarded Roche the contract to supply and install the AV equipment into our new CAB building. From the initial meetings with Simon with the early stages of developing the specification to the continued professionalism, hard work and dedication the whole company has shown with this project has been a pleasure to deal with. Roche proved to us that they were prepared to go the extra mile to ensure the project went as smoothly as possible, the engineers worked incredibly hard to ensure the installs were completed to the highest standards and were a credit to the company - particular thanks goes to Craig who was the lead engineer who kept me up to date with the ongoing issues and progress throughout their time on-site. I have no hesitation in recommending Roche to work within the University again on any future projects and would certainly recommend other Universities to use Roche for any upcoming work that they have."

"The engineers that arrived on site led by Lee Cross to complete the installations were very professional and helpful in any way that they could be. Despite the building not yet having power, they completed the work to a very high standard and took extra time to make sure finishing touches were added to the job. I would not hesitate, in future, to request the same teams to come back to my site as I know I will receive the same standard of work that was produced on the day of the recent installation. Many thanks to your company and your engineers for the service that was provided."

"We have just had an installation done by 2 of your guys & I am writing to say thanks. Glen & Patrick did a awesome job and the staff whose area it is are very happy. Can you please pass my thanks on to them & tell them next time they are down here I owe them a few beers."

Rob Lovett - AV Manager, University of Huddersfield

"I'm just emailing to thank you for the work done fitting our new LCD screen and projectors here at Huddersfield University. We are very pleased with the work completed and the finish and cooperation."

Laura Newill - CAD & IT Technician, University of Huddersfield



"I have been asked by one of my technicians to contact you in order to pass on his compliments with regard to the recent Smartboard installations carried out by your engineers. The feedback which I have received was that the installations were completed within the tight time frame available and all cable connections etc. were housed very carefully and tidily. The engineer was also very helpful in resolving a problem with a previously installed data projector. All in all we were very impressed with the work carried out on site."

Irene Brodie - Learning and Information Services, University of Cumbria

"We have recently had installed two Promethean boards in our Learning Gateway facility at the University of Cumbria in Carlisle. I am delighted to tell you that the installation was performed to our complete satisfaction in a very professional & timely manner. In these tough economic times, it is the quality of service that will define where customers will spend their ever tightening budgets. I am sure that with customer service of this standard, your future success is assured. I would be grateful if you could pass my thanks to the gentlemen concerned."

Andy Robb - Senior Learning Facilitator, University of Cumbria

"I thought I would drop you a line to let you know that your installation team of Glen and Anthony carried out the work of relocating the Smart monitor in the CT Suite to a high standard and in a timely manner."

Bob Finlayson - Senior LISS Officer, University of Cumbria



"You installed AV equipment last Friday into a couple of our meeting rooms. Just to let you know we were very happy with the team and the work standard. Please see comments from my technicians below. Please pass on our thanks to the team involved."

Az Mohammed - AV Services & Development Manager, Newcastle University

"They were very professional and friendly in their manor and approach to the job, explained everything they were going to do and made sure we were happy before they started the work. The couple of problems that cropped up were handled calmly and without any crisis and they gave me a demo twice of each room before asking me to sign off the job."

Andy Ramsey - AV Technician, Newcastle University

"I would just like to say it was a pleasure working with the lads, they worked very quickly and professionally, The job that they have done was fantastic and we have no problems with the fitting/installation/setup of all the jobs across 2 libraries. I would appreciate it if you could pass on my regards for a job well done, I will be personally singing your praises as a company to all the other departments across the university at our quarterly meetings and recommending that we use your company again for the level of service received, it was a breath of fresh air to work with professionals, they did not need to be told to clean up after themselves or to cover equipment they all ready knew what needed to be done. Once again many thanks."

Shaun Young - Senior IT technician, Newcastle University



"Can I please pass on my thanks for the work Jim & Mike did yesterday. The installation was completed in an efficient & effective manner to high standards."

Robert Hutton - IT Manager, Rotherham College



"Just wanted to say how impressed we have been with the teams efforts this week. In spite of the weathers best attempts at stopping them they have managed to get 15 boards installed in four days and have conducted themselves in a very professional manner whilst working around our staff. Please pass my thanks onto Craig and the rest of the team,

Dave Gartside - Network Manager, Solihull College



'The installations are now complete. The hard of hearing system and the three spare lamps offered in the quote are outstanding. I'd like to thank Roche for the speedy response to the initial enquiry and for the installations on site. Also, can you please forward my thanks to Graham's supervisor. Graham was very easy to work with and carried out the works very professionally.'

[Tom Mealey - Facilities Management - University of Liverpool](#)



"I have recently placed several orders with Roche for a number of pieces of equipment. I must say that I am very happy with the outcomes. Your sales staff, in particular Mr. Chris Southern, have always been very helpful with plenty of good sound advice, always polite and attentive. Last week two of your engineers, Jim and Anthony, came to fit equipment over a two day period. They also were very polite and helpful. They were very keen that the equipment was working properly and very obliging when it came to testing the set up before departing. I can only congratulate you on the quality of your staff and I look forward to dealing with you again in the future. I certainly will be recommending your company to colleagues."

[William G. J. Edwards - Keeper, Gordon Museum at Kings College London](#)

"I am very pleased with the recent AV system installed in one of our main lecture rooms. Eric & Ross arrived on time, worked until late in the evening & were professional in their approach to the job, resulting in a neat & tidy installation that fulfilled the original brief."

[Carl Banting - Technical Services Manager, Kings College London](#)

"I am emailing from King's College London and I would to express my thanks to David Hoyle and Tom Wood who recently installed AV equipment in our English Language Centre. They did an excellent and professional job installing a Smartboard and projectors in four of our classrooms. We are already looking forward to working with Roche again in the future."

"I just wanted to send you an email to say thanks to Graeme and Lee from the Roche installation team for the work they did in King's College London last Wednesday. The installation of the Smartboard and Projector was completed to a very high standard. Furthermore, everyone in the department has informed me that they are delighted with the finished results. I would highly recommend Graeme and Lee for any future installations."

[John Ramsay - Learning Resources Facilitator, Kings College London](#)



"Thank you for the work which your highly skilled engineers have done at Warwickshire College, Rugby Centre. On the occasions they were here, the work was of a very high standard. Glenn & Anthony, on the first visit, had a plan of action & got straight down to work fitting new projectors & brackets. After all was done, the work area was cleaned to a high level. All was tested & signed off. On the second job which was a new install of a projector & Smartboard, there was a problem with the positioning of the projector. Glenn sorted it and did the job as if it was no problem to start with. The two lads worked very professionally. I would recommend them to anyone who wants a professional job done. Well done lads."

[David Smith - AV Technician for the Rugby Centre, Warwickshire College](#)



"We have been using Roche AV for over three years for a range of Audio Visual services and supplies. The team at Roche have always provided the College with a first class and responsive service across project consultancy, installation services and post sales support. The installation teams have always approached their work with a very professional and friendly manner; dealing flexibly with any work they have been set. As our reliance on Information Learning Technology has increased, Roche have been very knowledgeable about the ways that students interact with these technologies have been able to advise us with these developments. Our main contact at Roche, Chris Southern, has always been incredibly helpful, professional and knowledgeable of his market and he is always prepared to spend the time on our development projects. I would have no hesitation in recommending Roche AV as a provider to any establishment looking for a professional AV Service."

[Paul Marsden - IT Development Manager, Croydon College](#)



"Craig W & Ryan both represented your company well during their visit. At the start they asked myself what was required and where, then they quite simply got on with the job creating minimal disturbance in our area. If any queries arose they asked before carrying out any modifications. I will have no hesitation in recommending your staff in the future."

[Dave Camm - Electrical Tutor, Blackburn College](#)



'I just wanted to praise your two installers that came down to install our large projector and sound system for our café area, The Crescent. Craig and Ryan did a fantastically neat and tidy job and were both courteous and professional whilst on site. Whilst I (obviously) had faith in their abilities to install the kit, I was sceptical about the neatness and visibility of the cabling runs due to the nature of the building. However you really cannot see any cables, Craig and Ryan were able to "fish" all the cables and keep them hidden and out of site. The speakers look like they aren't attached to anything the wires are so well hidden! Anyway, suffice it to say I am very pleased with it and if you wish to send any prospective customers here to see how neat it is, or wish to have photos taken, you are more than welcome.'

[Nick Smeltzer - Deputy Director of Information & IT, Warrington Collegiate](#)

I am writing to comment on the recent installation of smartboards and projectors at Warrington Collegiate. We were very happy with the level of service provided by Karl and Glenn - they were both obliging and thorough.

[Sylvia Haggett - ILT Manager, Warrington Collegiate](#)

"Your lads did a great job with the install. Big thanks to yourself and them for boxing it off so efficiently.

[Chris Gillies - E-Learning Officer, Warrington Collegiate](#)



"I just wanted to say a thank you to Eric and his team (along with Craig who came down on Monday) for the efficient installation job they have just done at Prospect house for us. They got on with the job, completed it very quickly, followed our requirements and have done a very neat job."

[Chris Gooch - ITS AV Services Manager, University of Leicester](#)



"We would like to thank the teams who came on site last week to undertake the data projector installations and also the support and assistance from Stafford our Account Manager who is always very helpful and responds quickly to our requests for quotes. The first team of Engineers who attended from Monday 7 September to Friday 11 September arrived early and immediately took the initiative by taking notes as we gave them a tour of the rooms that required installations and fixes. The second team arrived very shortly after. They were proficient at using the materials we supplied them to asset tag and record details as they progressed all the planned installs. They frequently updated us on their progress and took initiative with additional issues arising from the installs and fixes. All installations were completed efficiently and they conducted themselves in a professional manner at all times. Overall, we were more than satisfied with the work carried out by both teams of engineers and hope that they are commended for their hard work."

[Sarah Williams - IT Learning & Services Manager, Yale College, Wrexham](#)



"Over the past four months we have had a number of your engineers (most recently Craig W and Michael C) on-site installing a variety of equipment in a range of rooms, small to large, in our new or redeveloped buildings. In some of the buildings they had to work in building sites under difficult conditions. On all occasions the guys have achieved what we asked for. Craig W has been a part of every team and I would like to express my appreciation of his professionalism and courteous manner and please pass on my thanks to the other engineers."

"Lee and Carl recently spent the week at our Canterbury and Medway campuses and successfully completed the installation of two OneLan boxes with LCD screens, a Smartboard with AMX control panel and full installations into three seminar rooms. All were completed professionally and with the minimum of disruption especially as the OneLan installations were in our student food court area."

[Paul Adams - User Technology Support Manager, Canterbury Christ Church University](#)

"I'm very pleased with the work done by your team, installation very neat and tidy, all equipment tested, good communication with Computing Services department throughout the installation."

[Vic Mercer - Computing Services, Canterbury Christ Church University](#)

"We had some work carried out at Canterbury Christ Church Medway Campus (Rowan Williams) by 2 of your engineers. Please note that both chaps were very accommodating and the work was to a very high standard. There have been a few people within our building who have praised the level of their work, please pass on our gratitude."

[Jatinder Rangji - AV Department, Canterbury Christ Church University](#)

"I am emailing you to complement the work carried out by Glenn and Ant, they were on site very promptly each day and fixed any faults that occurred without any complaints. I was especially pleased with the speed at which they installed all the equipment and how tidy they left each room. Many thanks again"

[Steve Redman - Salomons Centre, Canterbury Christ Church University](#)



"Just to let you know how impressed I was with Ryan and Karl who installed 7 SmartBoards and a Wolfvision visualiser at the college last week. They did an excellent job of the installations, tested them thoroughly to ensure they were working as intended with our computers, and left the rooms clean and tidy afterwards. They were also very nice people to work with."

[Sarah Sweetman - ILT Development Manager, Bromley Adult Education College](#)



"I am just writing following the works done by Roche AV to install and to reinstall a large number of projectors and whiteboards at the College. Can I say a big thanks on behalf of the College and myself to the team that came out to do the work, they were excellent. We have had some bad experiences in the past with other firms doing similar work, but not this time. Our IT Services staff, who are hard to please, were impressed with the work done, which was to a tight schedule and accommodated the inevitable requests from the College for changes to be made to the original design. We would have no hesitation using Roche AV in the future."

[Colin Williams - Project Sponsor, Carmel College](#)



'The height adjustable, portable short throw solution is super! The two lads who came were fantastic. We had a bit of deliberation about where to do the installation but they were very patient with us, thank you'

[Liz Wyman - Learning Resource Manager, Newcastle - under - Lyme College](#)



"Roche Audio Visual have been working with Bury College for a number of years providing a range of audio visual equipment. Over the last 2 years the college has been implementing a strategy to install interactive whiteboards & data projectors into all of its teaching rooms. During this period Roche Audio Visual have installed over 100 interactive whiteboards/data projectors, mainly over 2 summer periods. I have found Roche Audio Visual to be extremely responsive to the Colleges requirements and willing to work to extremely tight deadlines within holiday periods. Their installation technicians are knowledgeable, polite, flexible and sensitive to an education environment where disruption needs to be kept to a minimum. Roche Audio Visual are also very responsive to dealing with correcting defects which are rare. Overall I can recommend Roche Audio Visual without hesitation."

"I should like to thank you for the excellent service the College received from your installation team over the break. Craig was very conscientious as were the rest of the team, & all 28 installations were completed, fully commissioned & handed over to me personally. Please pass on my thanks to the team"

[Keith Platts - Estates Department, Bury College](#)



"We were very impressed with the way your engineers conducted themselves last week with the Installation of the 20 Interactive Whiteboards. Even though we had only request 15 boards to be installed initially you managed to rearrange the engineers schedule to ensure enough staff came to site to make sure we got 20 boards installed even though we had only made this arrangement 1 week before the installs were due to start. The engineers were ahead of schedule and managed to install the last board on the Friday morning and therefore left us enough time to visit the rooms and connect the boards to the computers and check everything was functioning correctly. This allowed us to have the boards working for when teaching staff returned on the Monday morning after the half term break. The installation team were very flexible during the installations with making changes as when we requested them to fit around our requirements at short notice. Overall we are very happy with the service we have received and how straight forward and easy the installation team made the entire process from removing old equipment to installing the new."

"I'm just sending this email to say what a great job Roche have done with the installation of our new OneLAN system. From the initial contact with Siobhan through the installation by Craig and Karl, the project has gone without problem and the entire process has took less than three weeks from the order being placed. The order was placed for fourteen OneLAN systems with screens on the 4th November and by the 20th November we had twelve of the systems installed and operational and all in time for our open day."

[Jon Evans - IT Services Manager, The Oldham College](#)



"Thanks for all the hard work and long hours it took to install the six screens in our school. The system was working brilliantly on the first day back after Xmas and the messages we have displayed have been a great help to both the staff and pupils. I also know from first hand experience how difficult it is to cable anything at the college due to the thickness of the medieval walls! Once again thanks for everything!"

[Jon Platt - Network Manager, St Josephs College, Stoke on Trent](#)



"We have been dealing with your company for many years now and we have always enjoyed a thoroughly excellent and professional relationship with your sales, technical support and engineering staff. I can honestly say that I have had excellent sales service that is always prompt and courteous. I've dealt with many of your installation teams over the years and in all this time Graeme has constantly stood out as one of the most thoroughly competent engineers I've ever met. No problem is too much for him to deal with, no customer too awkward to be polite to. He has worked across most of our sites and has established himself as a first class professional who has the complete trust of our Department. The quality of Roche work has been head and shoulders above any other AV company that worked for us. The fact that you employ your own staff and resist the temptation to use contract staff has transferred through into the quality of the installs. I'm afraid that I haven't keep count of the number of Smartboard installs Roche have completed over the years but it must be many hundreds by now and that doesn't include the work off site and the installations in the Prison Service. I hope we can continue to take advantage of the high quality of workmanship and value for money Roche have offered us over the years."

Gary Soulsby - IT Services Manager, Newcastle College

"I am writing from the National Construction Academy in Nottingham (Part of Newcastle College Group). Just like to say that your team (Graeme & Ryan) were brilliant and did a very professional job when putting up the smartboards. They are doing a great job for your organisation."

Gurinder Singh Jhavar (Key Skills Tutor), National Construction Academy Nottingham, Part of Newcastle College Group



"We have been using Roche for a number of years now and have felt they have given us professional advice and a very high standard of installation work from the initial point of contact to the sign off of the finished install. Roche have helped us on numerous occasions where installations needed to be installed in a very short period of time. They have achieved this in a very professional manner and I feel that they are very passionate about their work and to their customers needs. Any problems we have had with equipment, Roche AV have been straight on the case to rectify the problem and then it is sorted within a 24 hour period. With this high level of service we know we needn't look anywhere else for our AV needs. I have no hesitation in recommending them to anyone within the UK and have done so frequently."

Vince J Bedding - IT Services, University of Northampton

"Two of your boys have just installed an interactive whiteboard and projector here. They have done a great job and were very patient explaining how it works especially as I'm a bit of a technophobe. They have cleared up after themselves and I am pleased with the standard of work."

Sasha Findlay - Innovation Centre Co-ordinator, University of Northampton



"Whilst working on audio-visual installation projects for the University of Glamorgan, I have found Roche to be very thorough and professional in their approach, with a high attention to detail and quality. The project engineer, Craig, is very approachable and helpful and keeps good communication on progress or problems found throughout the work schedule, offering useful and effective solutions where the original proposal may not be feasible and generally managing the work, and his team, to a high degree. The schedule is planned well, with the installers sometimes working on later than expected to endeavour to complete the project on time. The aftercare is also very good with representatives from Roche being willing to give retrospective advice and/or a re-visit to the site if necessary. Overall I find Roche a professional, friendly & pleasant company to work with both on installation projects & with general audio-visual advice & help."

"I would just like to take the opportunity to mention how impressed we were with the installation of our Law building at the University of Glamorgan by Roche. Especially the help and professionalism of Craig and his team alongside Martin. It was a complex project but the work was very professionally planned by Martin from the outset and implemented throughout in the same manner by the installation team. The installation itself was done methodically, everyone was very helpful and Craig kept in constant contact throughout the work and this gave us full confidence in his ability to complete the demanding job, which he did to a very high standard. He was also very flexible and accommodating of any last minute changes requested by us. We have had minor work done for us in the past by Roche which has always been of high standard but this major installation has given us confidence in the company's abilities and we would have no doubts in endorsing its quality of service and look forward to working with you again in the future."

Tony Evans - Media Support Manager, University of Glamorgan



"I just wanted to send a heartfelt & sincere thank you for the excellent service your team has provided. They have worked, hard, diligently, conscientiously and impressively quickly to provide us with an AV set up which is light years ahead of what we had. I know others are impressed and we will look forward to the training next week. I can't remember all the names of your staff but Eric was superb so please let him know I have said so. Thank you again for bringing us in to the 21st Century!"

Dr. Clive Opie - Assistant Director (Designate), School of Teaching, Health and Care, Bradford College



"We would just like to commend the guys from your company who fitted our SMARTBoards (Jim, Tom & Nathan). They were both, very helpful & professional. The work they did was prompt, & caused the minimum amount of disruption to classes. A job well done!"

[Paul Lashley - Nicholls Campus IT Services, The Manchester College](#)

"Just a email to conform that I am happy about the work carried out on site with the install of a ED-A101 Hitachi LCD Projector, thanks"

[Thomas Portlock - Northenden Nursery, The Manchester College](#)



"I'm writing to give some feedback on the work carried out for us. We had two Smartboards installed, both mounted on trolleys. The two engineers, Glenn and Ryan, did a great job. They arrived promptly and got the equipment installed quickly. We had a lecture in the afternoon of the installation, which would have benefited from the use of the Smartboard. I was very grateful that the guys were able to get everything up and running in time for this."

[Rob Bradley - IT Technician, Loughborough University](#)



"The install was done extremely well. The engineers that came on site were polite and kept me informed. I was also most impressed with the projector and will be looking to order more in the future."

[Sean McCormick - Network Manager, Bexley College](#)



"I would like to just say that I was extremely impressed by both of the gentlemen and their professionalism. The work was completed to a very high standard and with the minimal amount of fuss and time on my part. I would have no hesitation in using your company again. Also I would be happy to give anyone a reference on your behalf."

[Anne McLachlan - Network Manager, Huddersfield New College](#)



UNIVERSITY OF LEEDS

'I have just had Craig and Ryan fit a short throw projector and two massive plasma screens. Very helpful, informative and considerate. overall I was very impressed with both the work and the lads attitude. I will use them again.'

[Phil Murphy - Earth & Environment, University of Leeds](#)

"I've just had two polycomm VC systems installed into the School of Dentistry Leeds University. The lead installer was Lee. Just wanted to drop you a note complimenting you on his work and general performance. He comes across as knowledgeable, intelligent and polite. The pre install meeting went smoothly, he was clear what needed doing, and he asked the right questions of the Polycomm rep. Once he was on site doing the install he got on with the job with no fuss. Didn't need his hand holding, he cleaned up after himself."

[Jon Stothard - Medical Teaching Centre Manager, Leeds Institute of Medical Education, University of Leeds](#)



'Please pass on my thanks for the great work Craig and his team did during our projector / SMART Board installs. I'm please to say that the guys finished ahead of schedule'

[Paul Knee - Infrastructure Officer, Exeter College](#)

"Just a quick email to say I was very happy with everything the guys did when they installed a new standard classroom projector into our motor vehicle site in Marsh Barton. The guys were very polite and finished the job to a good standard. We have been very happy with the service from Roche since we had a meeting with Stafford and Mike 6 months or so ago. Stafford has since sent Roche engineers down this way and work has been completed to a good standard, which has been great. If we keep getting Roche engineers on site like the 2 guys that came down to install our last installation, we would be most pleased!"

[Tom Greig - Multimedia / ICT Technician, Exeter College](#)



"Just a note to say thank you for the excellent service installation by 2 of your engineers, Glen and Jonny on Thursday. They were polite efficient and cleaned up after themselves. They also had a quick look at two other installations which had connectivity problems and sorted out the problems straight away. Please pass on my thanks to them."

[Graham Fletcher - Team Leader, Wigan & Leigh College](#)



"Just a quick note to say how impressed I am with the recent projector installation. The Roche engineers, Jim and Ant, were friendly, helpful, speedy and tidy and were happy to accommodate my wishes about panel placement etc. The workmanship displayed throughout is excellent."

[Matthew Bowles - AV Manager, The Bartlett School of Architecture, University College London](#)



"In reference to the Installation of Smartboard, Projector and Speakers - Glenn and Tom did a very professional and neat job installing our AV equipment. They also did a full demonstration of the equipment and how it works before they left. Thank you."

[Andrew Brett - IT Systems Support, Huntingdonshire Regional College](#)



"I am very happy to say that Glen and Ant worked extremely hard and carefully. We are pleased with their work and will be happy to sign off the installations very soon. I am sure that these installations will gain considerable publicity for the college and Roche, as we typically get a lot of interest in our Lackham campus which is for land-based industries. I would be happy to consider Roche for any future work"

[Mark Thompson - Strategic Director of ILT, Wiltshire College](#)



"Graeme and Lee installed my SMART Board 660i today, they called to inform me they were on route and arrived at the agreed time. The young men were a pleasure to deal with. The speakers did not arrive as they were stuck on the closed M1 motorway. This did not hinder their approach to the job in hand. Graeme contacted another local supplier and picked up the speakers himself. The system was installed with care, precision and respect for their surroundings. I would have no worry about recommending Roche Audio Visual particularly Graeme and Lee again. They are polite, well mannered young men with a great work ethic and are a credit to your company."

[Jeanette Bell - Lecturer Additional Support work, Norton College, Sheffield](#)



"Just a quick message to let you know how pleased we were with the installation of a data projector & screen last week. They arrived very early and did an excellent and efficient job - both myself and my boss, the Head of Learning Resources, are very pleased with it"

[Paul Dixon - AV Centre, Strode College, Somerset](#)



"Technicians Jim and Patrick came to fit four interactive whiteboards for us last week and I just wanted to contact you to let you know how happy we were with the level of service we received. The job was undertaken in a very short space of time with the minimum level of noise and all mess was promptly cleared away after the boards had been fitted. We have also been very happy with the contact we have had with your sales office. In the lead up to purchasing these machines I have been in contact with Stafford Lund and found him to be very efficient and helpful in guiding us towards the systems that would be most suitable for us and which best met our criteria. I know that you already have a good working relationship with Sheffield University but I personally would am very happy to recommend Roche to other departments who are also looking to purchase technology of this kind. Once again thank you and we look forward to scheduling our training session with you once we have had chance to familiarise ourselves with the whiteboards."

[Laura Clark - Research & Innovation Services, University of Sheffield](#)

"Just to let you know your guys did a good job on the installation. Both were very helpful and considerate, so can you please send on my thanks to them."

[Alex Price - Superintendent of Automatic Control systems & Engineering, University of Sheffield](#)



'I'd like to give a reference for your engineers Jim & Ant, who installed one Smartboard at the Rhondda campus. Their callout was prompt and they installed the smartboard efficiently & quickly. They were both helpful and accommodating.'

Gareth Grabham - IT Support Officer, Coleg Morgannwg

"The job was completed in a very professional manner and to a high standard. The installers were polite & fully demonstrated the kit they had installed. They left the work area clean and tidy and also asked if we had any questions for them. Overall very pleased with the service these 2 guys are a credit to your company"

Chris Bevan - Assistant IT Support Manager, Coleg Morgannwg



"I am writing to praise the excellent work carried out by Eric Swaine and his assistant Tom Wanklyn at the University of Chester at Kingsway. They installed an AV set up and made great efforts to accommodate my specifications for the room which were different to how other areas have similar equipment installed. This is especially important for our needs as a Photography Programme in the Department of Fine Art."

Cian Quayle - Programme Leader Photography, University of Chester



"Just to say thank you for completing the installations to our satisfaction. As you know we did have some issues with the initial cabling work but this was sorted and the projector/speaker installations went smoothly and were completed a day ahead of schedule."

"Just a quick note to praise the 2 staff who came to install the smartboards and move some projectors. Very efficient and tidy work, and the rooms cleared of packaging and excess hardware. Very much a turnkey solution which is what I required."

"I have used Roche AV to supply & install our data projectors and interactive whiteboards at Marlborough College since 2000. They have always been professional and efficient as well as offering good value for money. If you have requirements for bespoke installations or turn-key audio visual solutions I personally recommend them without hesitation"

David Maggs - AV Engineer, Marlborough College



"I have just signed off the work of two of your engineers who were in our school to install one of your whiteboard bundles. I would like to complement you on your polite, efficient staff who arrived promptly this morning and proceeded to install the system in an efficient and speedy manner. We have employed many firms over the years to install audio visual equipment but none of them have been to the standard of your employees, little things like the use of cable ties to keep wiring neatly together and cleaning up and taking away packaging are so many times not done by other companies. I will have no hesitation in using your company in the future when we require a similar installation."

Martyn Pickles - ICT/Technology Co-ordinator, The Ramsey College



"Just a quick note to say I was very happy with the work by Adrian & Carl over this half term break. They completed everything in time and were more than happy to finish off the snag list. I look forward to seeing you guys during our next batch of installations"

Tom Greig - Multimedia/ICT Technician, University of Exeter



"Thanks to Lee Cross and Colin Glyn, for clean and tidy installation of Onelan System to Build 45 at the University today."

Steve Carpenter - Campus Resources Officer, University of Southampton



"I can confirm that your installation team completed the work yesterday to a satisfactorily high standard."

[Duncan Allinson - Campus Resources Officer, University of Bolton](#)



Trafford College

"I would like to pass on my appreciation of what a brilliant job your team did installing the smartboards and projectors in our new building. Craig Williams was a complete star in coordinating the project and making sure the positioning of all the equipment was correct with me as there were a lot of points to clarify. The quality of the work was exceptional. In fact all the team were very professional, Ant, Craig, Ryan and Carl... if I have missed anyone off, apologies."

[Rik Meadows - AVA Technician, Trafford College.](#)

"I would also like to add my appreciation to a job very well done"

[Carol Clough - Premises Support Officer](#)



"I would like to take a minute to thank you & your team for the recent installation of SmartBoards in our School, I was very impressed by both the courtesy and professionalism of Lee and Patrick who attended to the installation. They completed the work in excellent time and did a superb job. I am very pleased with the installation and would highly recommend your company on both value and quality".

[Yusuf Johnson - IT Team Leader, The King Fahad Academy, London.](#)



"The two engineers that were here yesterday mentioned that you would like feedback. As I have come to expect from your staff, they were very efficient, polite, quiet and tidy workers".

[Steve Lawler - Learning Technology Enhancement Officer, Liverpool John Moores University](#)



'Following a 'mini tender' competition using the Crescent Purchasing Consortium, Roche AV were selected from the respondents who met the required criteria. There was some trepidation within the college to be using a non-local company, we have built up good relationships with local AV companies. Our fears were groundless. Mike visited the college to complete some surveys, and commented that we had given them rather a lot of time to do the work! Mike and his team duly turned up as promised on Monday 7th March and from then on it was all rather easy for us. Normally I have to guide some companies every step of the way and check things with a fine tooth comb. This was different. Everything very professionally, very neat installations, all the mess tidied away, even hoovered. In fact we were so impressed that we have ordered a further 15 units for installation in May. My thanks to Stafford and to Mike and his crew of hard working engineers'.

[Peter Sykes - Purchasing Officer, Bournemouth & Poole College](#)



"Just wanted to drop you a quick note to say thank you for Roche's work over the last couple of days in the Design Centre. The installation team, Lee and Phil, have done an excellent and very professional job and I just wanted to pass on my thanks for how they have gone about their work over the last few days. I'd also like to thank Mike for working with us on developing the spec for the rooms, we are really pleased with the end result and have no doubt it will enhance the learning experience in these areas. Look forward to the installations at Preistman and having more discussions around our AV projects over the Summer."

[Dave Hartis - IT Services, University of Sunderland](#)

"I am writing this email to give you a short account of the installation of 32 Smartboards at Otley College. As Project Leader, I worked with your engineers on a day-to-day basis. The engineers involved were: Paul Wimpenny, Phil Ogden, Paul Jack and Mike Heywood. I found all of your engineers to be a credit to your company. They were extremely dedicated to the job in hand, and it seemed that there was no request that they would not deal with. As well as being very approachable and good-humoured, they all worked very hard to ensure that the installations went according to plan. I was very impressed with their attention to detail, not only with the installations, but with their Tidy as you go philosophy. Personally, I could not have asked for an easier implementation of my project! I would not hesitate to recommend your company, and engineers, to other schools and colleges, in the future. Many thanks to the lads for all their hard work."

[Andy Vines- ICT Technician, Otley College, Suffolk](#)

Primary & Secondary schools



"I am writing to confirm that the Smartboard installation at Carlton Miniott CP school yesterday was carried out very successfully. The installers were professional in their manner and went out of their way to install the board in the way we wanted. I am very pleased with the result."

Steve Crocker - Headteacher, Carlton Miniott Primary School, North Yorkshire



"You installed an audio visual board in one of our classrooms, the engineers were Eric Swaine and Tom Wood, I would just like to inform you that they arrived on time and completed the job efficiently and effectively. They also cleaned the mess once they had completed the job and we would have no hesitation in you sending them to install any further equipment we may purchase from you."

Diane Farquharson - Bursar, Eaton Mill Primary School, Milton Keynes



"We recently had 6 new Interactive Whiteboards supplied and fitted by yourselves. Just wanted to say thanks for a job well done. The engineers (Jim and Nathan) were helpful and quick, cleaned up after themselves, and did a good job. I certainly would recommend Roche AV to others."

"Just to say that Patrick and Phil Ogden came and fitted the 3 Interactive whiteboards today. They were efficient, tidy, and got the job done. The boards are as we wanted them, and they accommodated our preferences on the location and sound setup. Very pleased with their efforts. Please do pass on our thanks. Thanks for your help with getting it all sorted."

Charles Applegate - ICT Co-ordinator, Mamel Junior School, Basingstoke



"We recently had a new sound system & projector and screen installed in our refurbished main hall. We are very pleased with the finished product & nobody has now got an excuse that they can't hear the headteacher during assemblies. Would you please thank Eric & the other engineer who installed the system & explained the technical side to our caretaker (far too complicated for the likes of me). Thank you once again."

Colin Bott - School Business Manager, Westcliff High School for girls, Essex



"We have just purchased 2 Whiteboards; may I take this opportunity in thanking you and your engineers with the efficient and helpful way the Whiteboards were fitted. The 2 young engineers are a credit to your company. Thank you again."

Louise George - Deputy Headteacher, Undy Primary School, Newport

"I am writing to express my pleasure with the work carried out this week, fitting an Interactive Whiteboard at my school by two fitters called Jim and Tom. They were professional & efficient and completed the job to my complete satisfaction."

Mark Gunn - Headteacher, Undy Primary School, Newport

Kelford School
where every child is special

"The school is really happy with the projector solution you installed on Monday. We were really grateful that we could choose between the 2 options on the day of install. Thanks again for all your help and flexibility with this, and please pass on our thanks to the engineers who called last Thursday & Monday to do the work."

Sharon Bloor - SchoolsConnect (on behalf of Kelford Special School, Rotherham)



"We had our whiteboard installed on 10th July by 2 of your engineers E. Swaine and T. Wood. We were very pleased with the quality of their work and were impressed with how polite and helpful they were in explaining the process to us."

Tara Wright - Headteacher, Bowerdean Nursery School, Buckinghamshire



"The guys who came today to install the SMART Board interactive whiteboards did a great job. It all looks great!"

Steve Hitchcock - Copplestone Primary School, Devon



"I just wanted to drop a line to say thanks to the team that did our SmartBoard installations a couple weeks ago. I was very impressed with their commitment to the quality of the work carried out, and the professionalism with which they did so (Ryan, Jonny and Jim). This is the second time our particular campus has decided to go with Roche A.V. For our interactive whiteboard installations and I can certainly see us using your company again."

Jim Christian - IT Manager, Southbank International School, London.



I am writing to commend your engineer David Hoyle and his young assistant for the work carried out at our school on Tues. 8th and Wed. 9th July. They were extremely efficient and the standard of their work is impressive. We are all very pleased with our new projectors. Although we spotted two problems on the 9th July, David was on site by 7.30am on the 10th, and had resolved the problems by 8.30am. As a small school, this was a big project for us, but David was very amenable and did his best by working with us to get the job done in the most effective way possible. We would certainly use your company again and recommend you to any other schools who wish to have similar work carried out. Thank you for an excellent job,

Barbara Crossley - ICT Co-ordinator, Banks Road Primary School, Liverpool.

ROUNDHAY SCHOOL

I am contacting you to express my gratitude with regards to the service Roche provided our school, from the sale to the install and the maintenance thereafter. More specifically one of your employees; Mike who installed the units, we feel was more than helpful, very professional and a fantastic advocate for your company. We would like to take this opportunity to show our appreciation of Mikes services and look forward to working with you in the future.

Doug Roberts - Services Manager, Roundhay School, Leeds.



"Just writing to say that we were impressed with our "free" projector & smartboard installation that we had done last week. The two guys who came did a good job. Thanks."

David Colpus - ICT Manager, Notre Dame School, Surrey

"I would like to thank the installation engineers (Glen and John) who fitted our new board in a very efficient and professional manner. They were both very courteous and helpful and made sure that they got all the details correct to our requirements, and then went about the task. Glen has installed a board here before in the adjoining classroom and both jobs were done to the same high standard. We are very satisfied with the service we have received from Roche Audio Visual."

Lawry Hepworth - ICT Technician, Notre Dame School,



"It is with great pleasure that I write to inform you that the Smart board and projector has been successfully installed by your dedicated staff; Craig and Ryan. I would like to take this opportunity to extend our sincere thanks in the polite and professional manner the work was carried out and the fantastic outcome. It was greatly appreciated."

Mr Y Jasat, Zakaria Girls High School, Wakefield



"Your company recently installed 2 x TFT screens, projector; screen & 2 x Onelan boxes at this school. I would like to say how pleased we are with the equipment installed and also praise the installation engineers. Both technicians were extremely courteous, knowledgeable and very health & safety aware. Their standard of workmanship was very high & both took time out to clean up after themselves. I would recommend your company & welcome these technicians back for any future projects."

Derek Simpson - Network Manager, Lady Lumley's School, Pickering.



"The engineers who completed the install were Craig W, Glen & Anthony. The engineers were very approachable and helpful. The 5 installs were completed to a high standard, within time, with all cable either hidden or securely fastened in a tidy fashion. Before they left, the installs were demonstrated to me, and were all lined up correctly and working as they should. I was very happy with the quality of the installed, and would not hesitate to use the same group of engineers for any future installs."

Martin Robson - Network Manager, William Howard School, Cumbria

East Haddon CE Primary School

"Many thanks for the way that you handled our recent order and delivery. The delivery arrived complete and very promptly. My phone query on the installation requirements was handled efficiently. Glenn and Karl arrived this morning, were efficient and knowledgeable, and had completed the installation inside two hours. They worked quickly, caused no disruption to the class working in the adjacent classroom, and cleared up thoroughly. This is the second time I have had an installation by Roche and I would not hesitate to use you again should the need arise."

[Stephen Lord - Headteacher, East Haddon CE Primary School](#)



"Just to let you know I was very pleased with the install carried out recently. Your two installers - Craig & Anthony carried out the work to a high standard & were pleasant to deal with. I will be looking for more quotes from Roche in the near future"

[Graeme Bowness - IT Technician, Springside School, Rochdale](#)



"On behalf of Abbey Grange High School I would just like to thank Roche AV for the Installation of a SmartBoard at very short notice. I made an initial enquiry on Wednesday morning and by Thursday afternoon the board was in and working!!!! I would especially like to thank Stafford who sorted out the initial ordering of the board and arranging the fitting and also Graeme who installed the board. The board was fitted in a timely manner and the quality of the install was great, and no mess was left at the end of the job. Many thanks again to everyone involved at Roche AV."

[Ian Clarke - Media/ICT Services Manager, Abbey Grange C of E High School Humanities College, Leeds](#)



"I am writing to give you some feedback on the engineers that have installed our Smartboards at our school. We had 2 installed by Jim and Michael in November and have since had another 2 installed again by Jim and more recently Ant. During the whole process of the installation and including the removal of our existing equipment these guys have been brilliant and we are more than happy with the service we have received from yourselves. Just to note a few points; Jim and his colleagues arrived on time for each installation and were always friendly and helpful. The teachers had areas of concern and questions that they put to them and they were always helpful towards them and answered their queries confidently. There was an issue that cropped up with regards to one of the installs and Jim dealt with it immediately and professionally, we couldn't ask for more than that! We were also really impressed with how tidy they were, they tidied up and vacuumed after themselves and left the classroom yesterday cleaner than when they got there which impressed the teacher no end. Overall we are really happy; the communications between myself, Stafford and Debbie were good and the installs were excellent. It's very unlikely that we will be buying anymore Smartboards as we are such a small school but if we do we will definitely consider buying off you again. Please can you pass on my appreciation and thanks to your team, especially Jim and crew, it was nice having them around the place!"

[Heidi Abbott - School Administrator, Longney C of E Primary School, Gloucestershire](#)



"Please pass on my thanks for the job your technicians carried out fitting a Promethean board and speakers. They were prompt, helpful and polite as well as completing a neat job."

[Martin Jones - ICT Co-ordinator, Arden School, Birmingham](#)

Whaddon CE First School

"We would like to express our thanks to engineers Lee and Michael for the efficient job that they did in installing our new SMART whiteboard last week. They completed the job to our exact specification and to a high standard and left the area tidy and clear of rubbish. We are once again delighted with the service we received from Roche Audio Visual and would not hesitate in recommending your products and services to other schools."

[Diana Travis - Headteacher, Whaddon CE First School, Buckinghamshire](#)



"I would like to say how pleased we were with the installation of the above mentioned smartboard on Tuesday 29th June. The staff were very professional and helpful. We were very impressed the service that was provided and everything was clearly explained."

[Tricia Chadwick - School Business Manager, St. Peter's Catholic Primary School, Stalybridge](#)



"Just to let you know that work has now been completed in the school. I have been asked to let you know that your guys have done a great job and were really friendly, professional and efficient. Thanks very much."

[Karen Pawlak - School Administrator, Priorsford Primary School, Peebles, Scottish Borders](#)



"Just a quick note to say we are very happy with the ceiling projector installation carried out yesterday at The Nottingham Bluecoat School by the two installers Craig and Karl. Very neat installation, quick work and no mess left behind."

[Dave Smedley - ICT Technician, The Nottingham Bluecoat School and Technology College](#)



"I just wanted to drop you a quick note on behalf of St Edmund's Catholic School to say how pleased we are with our new Smart Board installations. I found your engineers Karl & Adrian to be extremely polite, courteous, and helpful. I am very happy with the quality of the installation and Karl & Adrian went out of their way to accommodate our requirements when it was found that the Smart Boards would not fit in their original proposed location - resulting in extra work for them as they had to relocate some white-boards first for us. When a problem was found with one of the new projectors they arranged for a replacement to be delivered straight away without any fuss. It's was great to have such professionals carrying out the work, and I can say that Karl & Adrian are a credit to your company. Should we require any further Smart Boards and installation work to be carried out I would not hesitate to contact you again, or indeed to recommend your company to anyone else that we work with."

[Robin Holman - Assistant Network Manager, St Edmund's Catholic School, Portsmouth](#)



"I write to express how pleased I was with the supply and installation of a video projector, smartboard, speaker system and all associated wiring and control panels. From my first meeting with Miss Sweeney, your sales representative to the final installation of the equipment I found all Roche AV employees to be very helpful and pleasant to deal with. Genuine and helpful advice was given at all stages which helped me to maximise the potential of the budget I had and provided value for money. The installation was completed within a day and the engineers didn't leave until all the equipment was in perfect working order and they had fully demonstrated how to operate it. I would have absolutely no hesitation in recommending Roche AV to other potential customers and thank them for all their efforts."

[Graham Duckworth - Assistant Manager, Link4Life, Rochdale MBC](#)

"Just a quick email to say the engineer fixed our problems with the room link etc. He was a very nice gentlemen, very polite and came to let us know when everything was done explaining what had broke etc. I was very pleased with the service and would be grateful If you would pass my comments on"

[Carlene Barton - Learning & Development Assistant, Rochdale MBC](#)

"Some feedback from our installation. Glenn & Michael were really helpful, quick & efficient. SmartBoard up in no time & debris tidied away."

[Mark Barrett - Financial Services, Rochdale MBC](#)

Salford City Council

"As the last installations have now been carried out at the 3 Gateway schemes Walkden, Eccles and Pendleton, I would like to thank you and your colleagues at Roche AV for all the effort and advice that have ensured the installation of all the AV equipment within these buildings has gone smoothly and efficiently. Your engineers Eric, Tom (and Glen for a couple of days at Pendleton) worked hard and nothing was too much trouble for them with Eric using his problem solving skills and advice throughout all schemes to ensure the installations went smoothly especially ensuring cable routing down the walls looked tidy and the best locations for the LCD screens and projectors etc. Also Eric showed off his soldering skills at the Walkden Gateway to resolve the cable issue at that location. When Project Managing a massive project like the Gateway buildings it really helps when a company works with you in order to bring a project to a successful conclusion. Because of the above I will have no hesitation in using your company again for other projects or recommending your company to colleagues and partner companies. 10 out of 10."

[Alan R Larsen - Project Manager, Salford City Council](#)



"Thank you for the assistance and time spent by your engineer, David Hoyle here today at Victoria Mill, as a trainer on site the additional information and clear demonstration on how to get the most out of our equipment will help us all immensely."

[Anthony G Brougham - Children's Services, Manchester City Council](#)



"The engineers installed the equipment very quickly. They were very polite and courteous and cleaned up after themselves. The Inspector was shown how to use the new equipment. On the whole we were very pleased with the service."

[Angela Priest-Jones, North Wales Police Authority](#)



"I would just like to say that the process was very smooth from the point of order to installation. The engineers were an absolute pleasure to deal with. Thanks very much."

[Paul Blackburn - Motherwell Open Learning Centre, North Lanarkshire Council](#)



"The installation at Thomas Percy School took place efficiently & your technicians were pleasant, helpful & knowledgeable. Many thanks."

[Pauline Lowrie, Northumberland County Council](#)



I wish to take this opportunity to give praise to your engineers Jim and Mike, and their sterling work to install the LCD screen in Education Leeds' reception area (10th Floor Merrion House). They were extremely professional and flexible in their approach and actions (Education Leeds senior management imposed restrictions on the amount of noise they could make due to important guest within the area). Their work was well received and Roche AV should be made aware that they should be considered their valued employees.

[Tajinder Singh Bambhrah - Technical Support Officer, Education Leeds, Leeds City Council](#)

The Prison Service



"All went well with the installation and I would like to pass on my thanks to Roche for a smooth & efficient installation. Both James & Thomas were very competent & hardworking and went a long way to minimise the disruption to our regime. Thank you."

Kulvinder Billan - Head of Learning & Skills, HMP Leicester

"What an amazing team they were! They conformed to everything I asked of them and they completed the work in a timely and professional manner. They were a pleasure to work with. Please pass on my thanks for a smooth installation."

Julienne Birch - ICT Co-ordinator, The Manchester College (at HMP Leeds)

"Just a quick message to keep you informed about how the teams performed you sent to our establishment last week. They were lead by Craig, who used a variety of skills to keep the team on task and on target to complete the job by the Friday deadline. He impressed me with his patience and his ability to adapt quickly to the changes that always take place on our site! The teams were working in different areas either fixing or installing and all were completed to the same high standard and were checked throughout by Craig at every stage. The teams are a credit to your organisation and especially Craig for over seeing the whole project with a mix of humour and steel!"

Martin Hancock - Education Manager, HMP Stoke Heath, Shropshire

"I would like to pass on my thanks for Glen and Anthony. They were efficient, polite and a credit to your company."

Chris James - Learning & Skills Manager, HMPS Glen Parva YO1, Leicester

'The two engineers (Glenn and Anthony) completed the jobs very well, even checking the interactive whiteboards in the other classrooms. Both displayed excellent attitudes to work. Thank you.'

'The engineers (Jim and Ryan) re-installed the interactive whiteboard today. They both displayed excellent attitudes, completing the relocation of the board and tidying up afterwards.'

Johnson Ikuesan - ICT Coordinator, HMYOI Werrington, West Midlands

'This is to confirm that we had a promethean board fitted recently by yourselves and the fitter Glen and his colleague were very competent and completed the job to a high standard.'

John McGowan - Constructive Activities Manager, HMYOI Werrington, West Midlands

"I am writing to express my gratitude for the two guys who came and installed the whiteboards here at HMP Acklington - Jim and Tom. They installed 8 boards quickly and efficiently and with minimum disruption to our timetables. They were very helpful and worked in difficult circumstances due to the prison regime and the rules and regulations we have to follow. I would have no hesitation on recommending the company to others in the sector. Once again, thanks for the service!"

Helen Taylor - Curriculum Lead ICT, Business and Art, Acklington HMP, Northumberland

"We have had 2 of your engineers in at HMP Featherstone this week from Monday to Wednesday, they were Glenn and Ryan. I must tell you how impressed I and the rest of my team are with the standard of work, their overall attitude and work ethic. Both Glenn and Ryan worked really hard to ensure that the boards were installed and working with the minimum amount of disruption and are an absolute credit to yourself and your company, I can't praise them highly enough. Please give them my sincere thanks for their hard work and their impeccable professionalism."

Mark Carpenter - (Acting) Deputy Learning & Skills Manager, HMP Featherstone



"Your team were very helpful and the work they have done in terms of fitting the systems is excellent. The lads worked very hard all day and even at the end of the day they were more than happy to show the equipment up and running - which was very much appreciated. If you could pass on my thanks to all the team"

Lynn Keith - Senior Probation Officer / Manager, Wilton Place Approved Premises, Greater Manchester

"We recently had a TV, DVD player and interactive white board & projector fitted here by two of your staff. I would like to state they were polite, efficient and even tidied up after themselves, down to disposing of the empty boxes in the bin outside. They were a credit to your firm. It does make a refreshing change when you find someone asking if you are happy with their work and find they have, without prompting, borrowed a Hoover from the cleaners and given the staff on site a good explanation of the kit provided."

Robbie Williams - Senior Probation Officer / Manager, Ascot House Approved Premises, Greater Manchester

"I'd just like to say I've been very impressed with Glenn and Karl, who have been installing whiteboards and digital signage at Garforth Library over the past two days. I was particularly impressed by their cheerful, friendly manner and their helpful attitude. As a result I have already recommended Roche AV to a colleague."

Ben Cleverley - Marketing & Development Librarian, Garforth Library and One Stop Centre, Leeds

"We would like to express our thanks to your fitters who installed the 2 SMART Boards and Digital Signage System. It was a pleasure having them on site, they were always cheerful with pleasant banter, and they left each area clean, tidy and vacuumed. These employees are a credit to your company; please pass on our thanks and appreciation"

Bev Rice - Service Delivery Manager, Garforth Library and One Stop Centre, Leeds



'The engineers were very polite, there were no problems and they cleaned up afterwards. They got on with the job in a professional manner; were very helpful & kept me informed of what was happening at all times. Overall we were very pleased with the service given. Thank you!'

[Christine Burke - Heywood, Middleton & Rochdale NHS Trust.](#)

"I am writing just to acknowledge the fantastic level of service I have just received from one of your field engineers, David Hoyle. David visited our department to address some issues which were outstanding from the initial installation of our projector/speakers. He was extremely helpful and clearly demonstrated the functionality of the system before he left, I was very impressed with his overall level of professionalism and we are now at last able to utilise the projector to its maximum benefit. Please pass on my thanks and gratitude and I can assure you that this setup will now make my teaching of other medical staff an easier prospect."

[Keith Pearce - Principal Cardiac Physiologist, University Hospital of South Manchester NHS Trust](#)

'The fitters did an excellent job, adapting when extension USB leads were unexpectedly needed and fitting them later in the week. They checked with me regularly before fitting trunking or anything else that would show, to ensure i was happy with the proposals. Lee Cross gave myself and a few other staff a quick run through the system on the final day which was most helpful. I was very pleased with the fitters behaviour and ability and will be happy to use them again shortly.'

[Glen Sargeant - Head of Corporate & Public Affairs, NHS North Staffordshire.](#)

'Craig W & Anthony worked over a period of 2 days, during that time they installed an induction loop for the hard of hearing and additional connections and recording equipment attached to the Video Conferencing Unit. During their time here they were punctual, polite, knowledgeable & helpful. They were also tidy in appearance & left the work area clean and tidy on completion. I have no reservation in confirming that they were good ambassadors for your company.'

[Susan Clark - Education Centre Administrator, Airedale NHS Trust.](#)

"The two workmen (Glen and Ryan) that carried out the installation were excellent in every way. They arrived early, got setup and started work with the minimum of fuss. Their attitude was friendly and very professional and I was impressed with the way they dealt with the ward environment, never once giving the impression that anything was a hassle in regard to a few changes to the plan that were necessary and the special health and safety requirements. They worked efficiently and had the job finished in a few hours, leaving the room tidy and clean. The result was an excellent finish and a high level of satisfaction. Thank you."

[Tom Madge - Media Tutor, St James Hospital, Leeds.](#)

"Many thanks for arranging for our AV equipment to be installed today. The men who did have done an excellent job, it looks superb and we were impressed at the tidiness that the men had left the room in."

[Pamela Whitehurst, Bassetlaw Hospital, Sheffield.](#)

"I just wanted to say a big thank you and commend your team for the installation of some SMARTBoards and Audio Visual kit a few days ago. Your guys were very helpful and accommodating as well as being very professional. We are very happy with the work you have done!"

[Mushtaq Hussain - ICT Support Manager, Imperial College Healthcare NHS Trust, St Marys Hospital, London.](#)

"I just thought I would drop you a line to let you know how nice the gentlemen you sent to install the projector and smart board in our department are. Their names are Michael Heywood and Michael Coyle. They were very polite and helpful, they left their work area absolutely spotless and they were so helpful when it came to showing us how to use the system. Thank you ever so much."

[Nadia Leonard - Secretary, Burnley General Hospital](#)

"Just a quick email to appreciate the exceptional work and installation done by your engineers David Hoyle and Tom Smith, all work was completed professionally, quietly with no disturbances to our other members of staff. Thanks again."

[Rachel Cocker - Procurement & E-Commerce, Central Manchester Foundation Trust](#)

I would like to let you know that yesterday, Eric and Ross attended The Junction to put up our interactive white board and associated products. Both Eric and Ross were extremely professional, pleasant, tidy and carried out the job in hand efficiently. I would certainly recommend their work. Thank you!

[Alison Lord - CAMHS Administrator Tier 4, The Junction, Lancaster](#)

"We had a new SMART Board fitted last Friday and I would just like to say that we received excellent service from the fitters, they arrived when they said they would and completed the task with the minimum of fuss and disruption."

[Olive Caffrey - Senior Patient Services Co-ordinator, Leeds Teaching Hospitals](#)

"I wanted to ask you to thank all of your technicians for their hard work and professionalism, particularly Craig who had to work on his own to complete the work the next day to a very tight deadline "

[Angela Gregory - Information & Training Admin, Greater Manchester West Mental Health NHS Foundation Trust](#)

"I just wanted you to know how pleased I have been with the service I have received from your people. From initial contact with Simon in sales, who came to the site the following day and provided a very prompt quotation, through booking to installation (Glenn & Ryan) I have found everyone to be very helpful, patient and knowledgeable. Perhaps you would pass on my thanks to all involved in the sale – I'll be happy to recommend your company to colleagues."

[Keith Paterson, Wakefield District NHS Primary Care Trust](#)

"I would like to thank you for the excellent work fitting the smart board today. It is a very clean and tidy job and is now working perfectly. I also received some training to give me the basics on the set up and usage which is much appreciated. Please pass on my thanks to your guys, this is first class service."

[Mike Rigby - Electronic Staff Record, NHS Interface Team, Leeds](#)



"Just a quick line to say what a superb job Craig and his colleague did on Monday this week, installing in our small meeting room. Excellent (again!). Thank you for your efficiency and excellence."

"Just a quick line, to say what a brilliant job your engineers (Eric Swaine and Tom Wood) did for us (yet again) with our installation today. Many thanks on a splendid job from your whole team, from sales to install. (Mike Heywood in sales)."

[Keith Fuller - Practice Manager, Downs Way Medical Practice](#)

Grange Medical Practice

"Lee Cross and Michael Coyle installed a SmartBoard on Monday this week, and did an excellent job. They were also very helpful in dealing with all the packaging and cardboard and left the room clean and tidy. We'd be very happy to have them work here again."

[Ceri Wiggin - Practice Manager, Grange Medical Practice, Cardiff](#)



"I would like to compliment you on your staff (Lee Cross and Michael Coyle) who completed the installation of the above equipment on Wednesday 28th July. I had been dreading the installation thinking it would cause a lot of noise and disruption but this was far from the case. They completed the work in a professional manner and even put the cardboard packaging in the bin for me - much appreciated."

[Barbara Jones - Practice Manager, Crwys Medical Centre, Cardiff](#)



"Had a SMARTboard and projector fitted on Wednesday, would just like to say we are very pleased with the install and the 2 installers made and excellent job of fitting the board."

[Lee Duker - IT Manager, Ferrybridge Medical Centre, Wakefield](#)

Corporate & Other

GREGGS

"Just a quick note to say how impressed I was with your installation team (Glen, Tom & Anthony) who installed a couple of projectors at our new Manchester bakery recently. Unfortunately, one of the projectors failed a couple of days later, but your company responded quickly, sending out another engineer to replace the faulty unit. All the above engineers were considerate of the training that was going on at the time - fitting their work into break times, etc. Thank you very much."

[Peter Boughton - Group Production Project Manager, Greggs PLC](#)



"Further to the installation of the projector at McCormick Europe, I am writing to confirm that the work carried out was to a very high standard. The workmen arrived on time and carried out the work with no disruption, and left the area clean and tidy on departure. They were very polite and explained what they had done and how to operate the equipment. We would not hesitate to contact you again if we have a requirement for this type of equipment."

[Susan Walker - McCormick Europe](#)



"The speed of service is excellent. Following request yesterday, I received a call this morning to check availability today & within 2 hours the workmen arrived. They were very informative and helpful. They completed the work to satisfaction, gave a demonstration of use and have left informing us that should any further help be required, then to give them a call back. Overall, an excellent service!!"

[Emma Jones - Head of Quantica, Intraining \(Quantica\) Ltd](#)

NSPCC ●

"Just to let you know that the AV equipment has now been installed at the Cabin. The fellas have done a good job, given me a quick demo of how it works and tidied up after themselves. There's a manual that needs reading to get the most from the equipment but so far, it's looking pretty good!"

[Tim Richardson - Children's Services Manager, NSPCC Selby Family Support](#)



"We write to express our satisfaction for the diligent work that was carried out in installing the SMARTBoard, by Ryan & Jonny. Please pass on our appreciation to them for being such good clean and tidy workmen. It was a pleasure having them here."

[Rev. S C Sangster - Director, The Light Of The World Community Centre](#)



"The smartboard is now installed at Quest House. It looks great. Eric and Ross, both friendly and polite, worked tirelessly all day. From the onset they worked professionally and competently, and I felt confident the job was in good hands. On completion they gave a short demonstration of the smartboard basics and uses. We have a more indepth demonstration booked in September. It was refreshing to have workmen clean up after them too. Would you please pass on my thanks to them."

[Shirley Rogers - Centre Organiser, Workers' Educational Association, Quest House, Loughborough.](#)

London Falcon

"The smart board is working perfectly, they were very efficient and friendly and I would definitely recommend and use you again for any future installations. Clear instructions were also given on how to operate the equipment. Thanks for the great job!"

[Sean Dewar - London Falcon](#)



"We would like to make note of the good quality installation and the co-operation from the site team carrying out the installation on site at Salford University. Both Craig Pickard and Graeme Harding communicated and undertook the installation within the allocated time and completed the work on time ready for handover to the client."

[Mark Sumner, Senior Site Manager - John Turner & Sons Ltd. \(On site at Salford University\)](#)



"Just a quick email to say that Tom and Glenn have finished a superb AV install at Purbeck Housing Trust. They fitted everything according to my instructions, with a very clean install and have left the conference room very tidy. I'm very impressed!"

[Tom Jolley - IT Network Analyst, Synergy Housing Group](#)



"I would just like to thank you and your organisation for the excellent job your have done for us today with regards to the installation of the projector in our training room. Both Jim and Mike were very professional and I was really impressed by the way they explained the instructions on how to operate the machinery, their assessment of where it should go and their care to detail when installing the projector. They were very quiet and left the room exactly how they found it – I would have no hesitation in recommending them for further jobs. Please pass my comments to both members of your organisation."

[Traci Rabaca - Adult Guidance Manager, Connexions Greater Merseyside](#)